

# Al-Assisted Plan Review Services Agreement

County of San Mateo & CBIZ Technology LLC

June 10, 2025 Steve Monowitz, Director of Planning and Building



Vendor: CBIZ Technology LLC

**Proof of Concept (POC) Period:** approximately 6 months and \$300,000 investment

**Total Contract Term** (assuming successful POC): 3 Years (June 10, 2025 - June 9, 2028)

**Total Contract Value:** \$1,211,000

**Purpose:** Pilot automated Al-driven plan review of building permits



### **Project Overview**

#### **Modernizing Plan Review Process**

Al technology pilot to streamline and enhance plan review process for building permits

#### **AI-Powered Analysis**

Automated review using machine learning trained on California and San Mateo County codes and regulations

#### Rule-Based, Predictive Logic Model

Not generative AI, does not function autonomously

#### **Rapid Processing**

Significantly reduced review times for common permit applications

#### **Workflow Integration**

Integration with existing Accela online permit system and electronic plan review markup software



# Al Products, Automation & Integration

#### **Three Specialized AI Tools**



Configured to Residential Code



Configured to California Building Code

Blitz Planning Permits

Configured to County zoning

#### **UiPath Robotic Process Automation**



Automated movement of plans from Accela to Blitz platform

Review Process

UiPath Action Center for inspector confirmation and training

Final Markup

Integration with electronic plan review software for final redlining and approval



### **Workflow Process**

**ACCELA** 

Plan Submission

Robotic Process Automation (RPA)

- Plan Review
- Code Compliance

Compliance Report

- Compliance
- Non-Compliance

**ACCELA RPA** Compliance Report

Staff Review & Acceptance



# Implementation Timeline

# **Phased Deployment Approach**

Months 1-2: Blitz Residential Proof of Concept (POC)

Months 3-4: Blitz Commercial POC

Months 5-6: Blitz Planning POC

Months 7-12: Full Deployment: Complete code implementation and automation

# **Success Criteria (POC)**

- 80% accuracy on visual markups and code detection
- 80% acceptance rate by County reviewers
- Successful integration with Accela and markup software
- 10-day error resolution timeframe



### 3-Year Contract Costs

Component	Year 1	Year 2	Year 3	Total
POC Development	\$150,000	-	-	\$150,000
Enterprise Subscription	\$236,000	\$360,000	\$396,000	\$992,000
UiPath Automation	\$23,000	\$23,000	\$23,000	\$69,000
Total Annual	\$409,000	\$383,000	\$419,000	\$1,211,000

**Payment Structure:** POC development billed 50% upfront, 50% upon acceptance. Monthly subscription billing thereafter.



# **Data Security**

- AI will have access to data in building and planning permit applications
- Data will be hosted on secure U.S.-based cloud infrastructure
- Privacy protections to include encryption, access control, audit logs



### **Expected Benefits**

#### Time Savings

Dramatic reduction in plan review turnaround times

### **©** Consistency

Standardized code interpretation and application

#### **Resource Optimization**

Allows staff to focus on complex reviews requiring human expertise

### Scalability

Handle increased permit volume efficiently

### Accuracy

Reduced human error in routine code compliance checks

#### **Capacity: 20,000 Plan Submissions Annually**

Designed to handle significant permit volume for San Mateo County unincorporated areas



# Impacts to County Positions

- Positions that will use software directly: planners, building permit technicians, IT analysts
- Indirect impacts to: administrative staff
- Does <u>not</u> reduce County permanent positions
- County staff will review AI results, and retain decision-making authority to accept
- <u>Is</u> expected to reduce reliance on 3rd party contract plan reviewers



# Consistency with County Al Resolutions

Resolution 080119 (Jan 2024): Resolution affirming the importance of maintaining County jobs during advancements in artificial intelligence

 Contract avoids job displacement and provides opportunities for employees to receive training and skill development on using AI

Resolution 081081 (April 2025): Resolution directing County departments to project the impact of artificial intelligence software implementation on the County workforce

- No County positions will be eliminated due to deployment of this AI contract
- Department will report out to Board on impacts and status in 1 year